



KAURI ORA FARMS ACCOMMODATION

This agreement is made between

KAURI ORA FARMS LIMITED (KOFL)

and

The Guest/s of Kauri Ora Farms Accommodation

TERMS & CONDITIONS

By booking Kauri Ora Farms Accommodation, the Guest/s agree with and will comply in total with the following conditions:

1. Payment of the Accommodation Charge and Bond is to be made in full prior to the arrival date.
2. The full Bond is refundable if no costs have been incurred by Kauri Ora Farms Limited for damage to the premises, property, equipment and/or surrounding grounds or as a result of the negligence of the Guest/s and no additional cleaning is required.

Subject to the Guest/s observing the terms and conditions of this agreement, KOFL shall refund the Bond within seven (7) days of the check-out date.

3. All guests must be accounted for at the time of booking. KOFL is to be informed of any changes to your booking prior to arrival.
4. The Guest/s shall keep the KOFL premises in the same good order and condition it was in at the time of commencement of the stay.
5. Check-in is anytime between 2:00 p.m. to 8:00 p.m. on the day of the booking. Guest/s arriving outside of this time may only check-in by pre-arrangement.
6. The Kauri Ora Farms premises is to be vacated by 11:00 a.m. on check-out day unless prior agreement has been made. Failure to comply may incur a surcharge at KOFL's discretion.
7. Cancellations by the Guest/s up to 48 hours of the check-in date and time (2:00 p.m.) will receive a full refund of the Accommodation Charge.
Cancellations by the Guest/s within 48 hours of the check-in date and time (2:00 p.m.) will be charged 25% of the Accommodation Charge.
Cancellations by the Guest/s within 24 hours of the check-in date and time (2:00 p.m.) will be charged 50% of the Accommodation Charge.
8. "No shows" will be charged 100% of the Accommodation Charge. KOFL reserves the right to re-book the room.



9. An additional cleaning fee may be deducted from the Bond if deemed necessary by KOFL.
10. Loss of key/s will incur a surcharge of \$50 per key.
11. The Guest/s will ensure that the NO SMOKING policy inside any buildings or enclosed and covered areas is complied with. A breach of this condition will incur a \$500 (NZD) cleaning fee.
12. The Guest/s will ensure that the NO ANIMALS policy on the property is complied with.
13. The Guest/s have read and agree to the Ground Rules in Appendix 1.
14. KOFL will not be liable for any loss of personal property of the Guest/s. The Guest/s will take full responsibility for the storage and protection of their property, valuables and items while within the Kauri Ora Farms premises.
15. The Guest/s will undertake to make good any damage or loss to Kauri Ora Farms property or equipment that is attributable to the Guest/s during the stay. Any damage caused to the property or KOFL equipment may be repaired or replaced by a tradesman of KOFL's choosing and the cost deducted from the Bond and/or charged to the Guest/s.
16. No open fires shall be lit on the property during the stay.
17. Health and Safety: The Guest/s are aware that Kauri Ora Farms is a working farm. Guests must avoid any activity which places themselves at risk of injury to themselves or others. In the event of the Guest/s becoming aware of any hazardous situation within the premises then such hazards must be isolated and the matter reported to KOFL Staff.
18. KOFL is not responsible for medical problems encountered before, during or after the Guest/s stay.
19. Should any dispute arise, such dispute will be governed by the laws of New Zealand.
20. Guest/s understand that should any expenses be incurred by KOFL due to non-fulfilment of any conditions and ground rules, that the cost may be deducted from the bond and/or the costs born in total by the Guest/s.
21. Neither party is liable for any breach of, or failure to perform, its obligations under this Agreement in whole or in part to the extent that the breach or non-performance resulted from a force majeure event where the party has communicated the circumstance of that event and taken any and all appropriate action to mitigate that event. Force majeure will include, but not be limited to, earthquake, typhoon, flood, fire, and war or any other unforeseen and uncontrollable event.



APPENDIX 1: GROUND RULES

As Kauri Ora Farms is a working farm, please kindly see and respect our ground rules below:

1. Leave the gate the way you found it

You are free to wander around the property, but as we have livestock, always ensure you shut all farm gates behind you if they were closed when you found them.

We acknowledge that sometimes mistakes can happen – the most important thing is to let us know as soon as possible.

2. Strictly no pets allowed

This is for the safety of your pets and our farm animals.

3. All guest names must be disclosed at the time of booking

Please let us know if there are any changes to your booking. This is to ensure we are Health & Safety compliant and that everyone is accounted for in the unlikely event of an emergency.

4. No smoking inside or under any covered areas

Please safely dispose of any rubbish in the bin.

5. Only use eco-friendly products

Unless absolutely necessary. All grey water and wastewater is directed to a natural septic system using worms, so please only use the eco-friendly, biodegradable products we provide or bring your own.

6. Access to greenhouse and growing areas

The greenhouse and growing areas are open from sunrise to sunset. Feel free to have a wander!

Let us know if you would like to purchase any of our fresh produce during your stay and we will send you a list of what is available. Please do not harvest or handle any produce yourself.